

# MoneyPlace: Financial Services Guide

## This document is important

This Financial Services Guide (FSG) is designed to assist you in deciding if you want to use our services. It explains the kinds of financial services we offer, general information about us, how we are paid and how to make a complaint.

LFI has authorised the distribution of this FSG.

We will also give you a Product Disclosure Statement which describes the product's benefits, terms and conditions for cover to help you make an informed decision about the financial product.

## About our services

Money Place Australia Pty Ltd (we or us) ACN 169 627 338 is appointed by LFI Group Pty Ltd (LFI) ACN 31 138 903 581 as its Authorised Representative number 1266705 to provide general financial advice and deal in LFI's Loan Protection Insurance, a general insurance product. LFI holds Australian Financial Services Licence number 413613 and acts under this licence in issuing insurance.

## Our relationship with LFI

We are part of the same group of companies as LFI.

## Compensation arrangements

LFI holds adequate professional indemnity insurance which complies with requirements set out in section 912B of the Corporations Act 2001 (Cth).

## How are we paid?

If you purchase insurance, we will receive a commission from LFI of 15% of the premium. We may distribute all or part of this between other related companies. If you require more detailed information please contact LFI before purchasing insurance.

## What happens if you have a complaint?

If you have a complaint about our financial services, please contact us. We will attempt to resolve the issue and we will also promptly refer it to LFI. LFI has internal dispute resolution procedures and is also a member of the independent Australian Financial Complaints Authority (AFCA). If you are not satisfied, you may refer your complaint to AFCA: [www.afca.org.au](http://www.afca.org.au), GPO Box 3, Melbourne VIC 3001. Telephone 1800 931 678.

## Our contact details

MoneyPlace Australia Pty Ltd  
ACN 169 627 338

Authorised Representative Number 1266705

PO Box 206

Collins Street West VIC 8007

Telephone: 1300 008 003

Email: [borrow@moneyplace.com.au](mailto:borrow@moneyplace.com.au)

### **LFI contact details**

LFI Group Pty Ltd

ABN 31 138 903 581

AFSL number 413613

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Melbourne VIC 3000

Telephone: 1300 888 318

Email: [enquiry@lfi.com.au](mailto:enquiry@lfi.com.au)